Column Descriptions

Feature Important for Model Possible Values  
Region 1 - 8 regions - NE,NW,SE,SW,E,W,N,S  
State 1 -Names fo state  
Area 1 -Urban,Rural  
City 1 -Hyderabad,Delhi,Goa  
Consumer profile/ type 1 -Business customer /Personal  
Product category 1 -Entertainment / Household  
Product type 1 -TV / AC  
Part number / Issue category 1 0- -No issue / No componenent, 1- repair, 2-replacement  
Claim value 1 -would we have this value during claim process, probably an approximate claim value could be tagged  
Service centre 1 -Service Centre code (10,11,12,13,14,15)  
Age in days 1 -Age of the product  
Purchased from 1 -Dealer,Manufacturer,Internet  
Call details 1 -Call duration in minutes  
Purpose 1 -Claim,Complaint,Other  
Fraud (1 if Fraud else 0) 1 1 or 0 : - Fraud-1 Non-Fraud-0